Great Expectations

Building on the Past • Envisioning the Future

20th Annual Supportive Housing Conference

Friday, December 7, 2018
Renaissance Woodbridge Hotel
Iselin, NJ

www.shanj.org
908.931.1131
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SHA would also like to thank the New Jersey Council on Developmental Disabilities and Wells Fargo Foundation for their commitment to our cause and for providing financial support to help us reach our goals.
About the conference

This year’s NJ Supportive Housing Conference theme, “Great Expectations – Building on the Past, Envisioning the Future,” acknowledges the many achievements that have moved supportive housing forward over the last 20 years while highlighting the exciting innovations taking place across the country. Our industry’s continued and persistent drive to provide homes and services for people of low income and with special needs continues to push the boundaries of independence and integration. This year’s conference will focus on how developers, service providers, advocates, families and consumers are creating new partnerships and targeting resources to increase the community living options for people with special needs.

The Supportive Housing Conference is an opportunity to enlighten, inspire and empower those in our industry who strive to provide homes and services for people of low income and with special needs. We are interested in the experiences of NJ providers but also want to hear how other states are constructing effective plans in response to the needs of people with disabilities in housing and services.

What is Supportive Housing?

Supportive housing is designed for people with special needs including but not limited to those with mental, physical and developmental disabilities as well as people who are homeless. Supportive Housing refers to the combination of housing with an array of services designed to assist a person to live as independently as possible. Housing must be safe, decent and affordable. Residents control their housing through a lease and voluntarily access flexible supports. In supportive housing, each person directs the individually tailored services that he/she chooses to receive. Supportive services can vary but often include case management, care coordination, job and education coaching, assistance with daily living skills, transportation, access to public entitlements and crisis intervention. Supportive housing exists in all types of neighborhoods, residential settings, and service models.

About SHA NJ

The Supportive Housing Association of New Jersey (SHA NJ) is a statewide, nonprofit organization founded in 1998, whose mission is to promote and maintain a strong supportive housing industry in New Jersey serving people with special needs.

We do this by:

- Providing resources and services to our membership of more than 100 organizations, which include nonprofit and for-profit housing developers, service providers, allied statewide advocacy organizations, corporate vendors and professional organizations, all dedicated to permanent community housing with support for people with disabilities.

- Strengthening the capacity of member organizations to provide supportive housing services through information, training and collaboration.

- Advocating for innovation and systems-change to provide more flexible funding and increased mainstream housing opportunities to allow people with disabilities to live as independently as possible.

- Educating policy makers, elected officials, people living with disabilities and the public on the use and benefits of the supportive housing model.

Find out more about SHA NJ at www.shanj.org

Supportive Housing Association of New Jersey

www.shanj.org

908.931.1131
Conference at a glance

8:00 am - 8:45pm  Registration, continental breakfast and networking

8:00am - 2:30pm  Exhibitors, networking

9:00am - 9:45am  Opening remarks: Melody Federico and Diane Riley
Special Guest: Deputy Commissioner Sarah Adelman, NJ Department of Health Integrated Services

2018 Supportive Housing Awards Presentation for Outstanding Work in the Supportive Housing Field – Project Awards and Municipal Award presented by Charles A. Richman, Executive Director, New Jersey Housing and Mortgage Finance Agency (NJHMFA)

9:45am - 10:00am  Exhibitors, networking

10:05am - 11:20am  Workshops Session 1

11:20am - 11:40am  Exhibitors, networking; coffee break and snack

11:45am - 1:00pm  Workshops Session 2

1:00pm - 2:15pm  Lunch, Awards, and Exhibitor Networking

2018 Supportive Housing Distinguished Service Awards - Direct Support Professionals and Tenant Award presented by Stephen M. Sweeney, New Jersey Senate President

2:15pm - 3:30pm  KEYNOTE SPEAKER
Kevin Martone, Executive Director – Technical Assistance Collaborative
SHA Civic Award Presentation – Nancy Schneeloch, Bridgeway Rehabilitation Services

3:30pm  Gift Giveaway and good-byes

Workshop Locations:

Workshop Session 1:
Innovative and Promising Practices for Healthy Aging in Place  Room: Ruby
Investing in Your Future: Why Data is Your Agency’s Currency  Room: Crystal B
Conscious Care and Support  Room: Crystal A
Enabling Technologies – Promoting Independence, Managing Environments and Enhancing Safety  Room: Sapphire A/B
Recovery Housing: An Effective Alternative Approach  Room: Crystal C

Workshop Session 2:
Throw Glitter Not Shade: Trauma Responsive Care  Room: Ruby
Telehealth: Expanding Access to Services  Room: Crystal B
Homelessness and Medicaid Use: The Impact of Housing and Services  Room: Sapphire A/B
From Famine to Feast - Building a Roadmap for Robust Development  Room: Crystal A
Fostering Innovation in Supported Housing in the Era of HCBS Systems-Change  Room: Crystal C
The ache for home lives in all of us. The safe place where we can go as we are and not be questioned.

Maya Angelou

A Leader in Supportive Housing & Residential Programs

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Conference Exhibitors

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**Amerigroup Foundation** is the philanthropic arm of Amerigroup Corporation. Through charitable contributions and programs, the Foundation promotes the commitment of the company to be America's valued health partner by supporting strategic initiatives that aim to create a healthier generation of Americans. Many of the populations served also include financially vulnerable individuals and those with disabilities. [https://www.amerigroup.com/about-amerigroup/amerigroup-foundation](https://www.amerigroup.com/about-amerigroup/amerigroup-foundation)

**Atrium Pharmacy** Provider is a long-term care pharmacy located in New Jersey. Founded in 1998, they have focused exclusively on the dispensing, documentation and daily delivery of medications and other medical supplies to over several thousand residents in group homes, assisted living facilities, nursing homes, and independent living units. Owned and operated by Michael and Melissa Giancarlo, they combine the technology of a high-volume pharmacy with the personal attention and the caring attitude of a family-owned business. Simply put, they do not strive to be the biggest long term care pharmacy, they strive to be the best. [www.atriumpharmacy.com](http://www.atriumpharmacy.com)

**Barnum Financial Group** provides financial planning and financial services. They are specially trained in the unique planning needs of families with special needs dependents. They will help you develop a team of professionals that can assist you over the course of your child's life. They work to assist you in identifying goals and developing holistic plans to make sure each goal and wish is reached over the course of a person's life. That have learned that this is an ongoing relationship since plans and child's needs can change over the course of their life. Therefore, they recommend developing a relationship early, establishing plans, reviewing these plans on a continual basis. These steps are an important part of protecting your child's future and their resources. [https://barnumfinancialgroup.com/](https://barnumfinancialgroup.com/)

**Boyle Financial Associates/Mass Mutual** is a full-service financial advisory firm specializing in retirement and insurance solutions for families and organizations in the tri-state area. [https://www.boylefinancialassociates.com/](https://www.boylefinancialassociates.com/)

**Bridgeway Rehabilitation Services** facilitates, promotes, and fosters recovery from mental illness and co-occurring problems. We inspire and support individuals to become productive citizens who are fully engaged in their communities by creating opportunities for wellness, independent living, learning, working and social inclusion. In a short time, Bridgeway Rehabilitation Services, Inc. has grown from delivering a vocational program in the City of Elizabeth, serving 200 individuals a year, to a system of mental health services, including 9 PACT Teams (Program of Assertive Community Treatment); 5 RIST Teams (Residential Intensive Support Team); 2 Partial Care programs; ICMS (Integrated Case Management Services); Homeless Outreach; Supportive Housing; Supported Employment; Supported Education; Crisis Intervention Services; and PESS (Psychiatric Emergency Screening Services). Today, Bridgeway serves more than 2,000 individuals in short-term intervention and screening services, and more than 2,000 individuals in long-term recovery programs across central and northern New Jersey. [www.bridgewayrehab.org](http://www.bridgewayrehab.org)

**Butler Human Services** offers a wide variety of furniture collections designed and priced to meet the needs of human service programs. We work with each client to make sure you receive high quality, durable furniture at a price that fits your environment and your budget. Ask about our Fast Ship program to help with your immediate needs. [www.butlerhumanservices.com](http://www.butlerhumanservices.com)

**Community Access Unlimited (CAU)**, celebrating its 39th year in 2018, supports people with special needs in achieving real lives in the community. CAU gives a voice to adults and youth who traditionally have little power in society, assisting its members with housing, life skills, employment, money management, socialization and civic activities. CAU also supports opportunities for advocacy through training in assertiveness, decision-making and civil rights. Currently serving more than 5,000 individuals and families, CAU continues growing each year. [www.caunj.org](http://www.caunj.org)

**CORT Furniture** selects high quality previously rented furniture from executive apartments, movie sets and model homes and offers it for sale at up to 70% off new retail prices. [www.cort.com](http://www.cort.com)

**Credible Behavioral Health Software** started as both the Behavioral Health EHR with the most meaningful use stage 3 certifications and fully functioning multi-platform connected or disconnected mobile solution. Credible is committed to improving the quality of care and lives in behavioral health for clients, families, providers and management. Since founded in 2000, Credible has partnered with over 375 partner agencies in 35 states. Credible is proud to provide secure, proven, easy to use software for clinic, community, residential and mobile care providers leveraging a true partnership approach. [www.credibleinc.com](http://www.credibleinc.com)

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Enterprise is a proven and powerful nonprofit that improves communities and people’s lives by making well-designed homes affordable. We bring together nationwide know-how, partners, policy leadership and investment to multiply the impact of local affordable housing development. www.enterprisecommunity.org


Foothold Technology, an electronic record, EHR vendor and human services software provider, offers web-based software for human service providers that eases the burden of documentation, providing agencies with the freedom to focus on their mission. www.footholdtechnology.com

Horizon NJ Health is the leading Medicaid and NJ FamilyCare plan in the State and the only plan backed by Horizon Blue Cross Blue Shield of New Jersey. Our members get health benefits they can count on from a name they trust. www.horizonnjhealth.com

I Choose Home NJ/NJ Long-Term Care Ombudsman – Their team has successfully transitioned 1300+ people from institutions back into home- and community-based settings. Their goal is to transition. www.ichoosehome.nj.gov

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The NJ Council on Developmental Disabilities is an advocacy and systems change agency whose mission is to help people with developmental disabilities increase their independence, productivity, and integration into their communities. www.njcdd.org

The New Jersey Housing and Mortgage Finance Agency (NJHMFA) is a leader in providing financing to create service-enriched, affordable permanent rental housing for people with special needs. NJHMFA programs benefit some of New Jersey’s most vulnerable residents, including individuals with mental illness, and physical and developmental disabilities; individuals 18 and over coming out of nursing homes; victims of domestic violence; youth aging out of foster care; homeless; and veterans, among others. www.nj.gov/dca/hmfa

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Great Expectations
Building on the Past • Envisioning the Future

Conference Agenda

8:00am - 8:45am  Registration, continental breakfast and networking

8:00am - 2:30pm  Exhibitors, networking

9:00am - 9:45am  Opening Remarks: Melody Federico, Diane Riley and John Koehn, President, AmeriGroup

Special Guest: Sarah Adelman, Deputy Commissioner, New Jersey Department of Human Services

In her role at the New Jersey Department of Human Services, Deputy Commissioner Adelman oversees the Division of Developmental Disabilities, Division of Aging, and the Division of Medical Assistance and Health Services, which operates the Medicaid/ NJ FamilyCare program.

Ms. Adelman has worked in Medicaid and health policy for more than a decade, previously serving as Vice President at the New Jersey Association of Health Plans and Chief of Staff at the New Jersey Health Care Quality Institute. Ms. Adelman served on the Board of Trustees for Samaritan Healthcare and Hospice and on the Commerce and Industry Association of New Jersey’s Healthcare Steering Committee. Ms. Adelman was named among “New Jersey’s Top 10 Healthcare Policy Analysts and Experts” by NJ Spotlight.

Ms. Adelman received her B.A. summa cum laude from Rowan University and received a certificate in Advanced Healthcare Leadership from Seton Hall University. Ms. Adelman was a fellow in the inaugural class of the New Jersey Healthcare Executives Leadership Academy in 2017. Adelman and her husband reside in Moorestown, New Jersey.

2018 Supportive Housing Awards Presentation for Outstanding Work in the Supportive Housing Field presented by Charles A. Richman, Executive Director, New Jersey Housing and Mortgage Finance Agency (NJHMFA)

2018 NJ Supportive Housing Project of the Year Award
Franklin Lakes Supportive Housing, Franklin Lakes, NJ
The Alpert Group, Kitchen & Associates, Housing Development Corporation of Bergen County, West Bergen Mental Healthcare, Monarch Housing Associates, MidAtlantic Engineering Partners, LLC, NJHMFA

2018 NJ Supportive Housing Project of the Year Award
BANDI JFS Supportive Housing, Scattered Site Properties, Atlantic County, NJ
BANDI JFS, LLC, Jewish Family Services of Atlantic and Cape May Counties and NJ Community Capital

2018 NJ Supportive Housing Municipal Award
Hoboken, New Jersey – Mayor Ravinder Bhalla

9:45am - 10:00am  Exhibitors, networking
10:05am - 11:20am  **Workshops Session 1**

11:20am - 11:40am  **Exhibitors, networking; coffee break and snack**

11:45am - 1:00pm  **Workshops Session 2**

1:00pm - 2:15pm  **Lunch, Awards, and Exhibitor Networking**

- **2018 Supportive Housing Awards Presentation**
  - Outstanding Work in the Supportive Field
  - presented by Stephen M. Sweeney, New Jersey Senate President

- **2018 NJ Supportive Housing Direct Support Staff Awards**
  - Joubert Alcanthe, Senior Director Support Professional, Partnerships for People
  - Gina Pepi, Assistance Team Leader - Declarations, Inc.

- **2018 NJ Supportive Housing Tenant Award - Katie Guidi, Easterseals NJ**

2:15pm - 3:30pm  **Keynote Speaker**

**Kevin Martone, L.S.W., Executive Director, Technical Assistance Collaborative**

Kevin Martone is Executive Director for the Technical Assistance Collaborative in Boston, a national nonprofit that works with our nation’s human services, health care, homelessness, and affordable housing systems to implement outcome-oriented solutions that help people live healthy, independent lives in the communities they choose. He is also on faculty at Tufts University School of Medicine. A recognized leader with over 20 years of experience in executive leadership at the national, state, and provider levels, Kevin brings his unique understanding of the complexity of systems that influence the design and delivery of permanent supportive housing. Prior to joining TAC, he served as president of the National Association of State Mental Health Program Directors and was Deputy Commissioner of the New Jersey Department of Human Services where he oversaw the state’s mental health and substance use disorder system. Before state government, he was CEO for Advance Housing and also provided direct services at CBHCare in Bergen County. Kevin was vice-president of SHA from 2002 to 2004.

**2018 Supportive Housing Civic Leadership Award -**

Nancy Schneeloch, Regional Program Director, Bridgeway Rehabilitation Services

Nancy Schneeloch has served Bridgeway Rehabilitation Services since 1989. For 30 years, she has advocated for the need to provide housing as a basis for rehabilitation and recovery, and believes in her heart that “individuals need a safe secure place to call home in order to start their journey to recover from disabling conditions.” She implemented Housing First services for Union County’s Continuum of Care, resulted in housing for 35 chronically homeless individuals, and shelter plus care housing for over 125 individuals. Nancy also serves as the Chair for Union County CoC Planning Committee, and a member of the CEAS Committee Inc. 2014, Nancy was honored by NJAMHAA with the Courage and Compassion Award.

2:15pm - 3:30pm  **Keynote Speaker**

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3:30pm  **Gift Giveaways and good-byes**
Workshops Session 1 - 10:05am - 11:20am

Innovative and Promising Practices for Healthy Aging in Place   Room: Ruby
Building on the innovations and efforts to expand affordable housing coupled with home and community based services in New Jersey, this session will focus on the innovative integrated health and housing models across the nation that are promoting healthy aging-in-place, reducing avoidable hospital and ER use and preventing premature placement in nursing homes and improvements in overall quality of life. This session will highlight policy and system change recommendations developed by a statewide collaborative of aging stakeholders to promote healthy aging in New Jersey.

Presenters: Pascale Leone, Associate Director, CSH;
              Maria DiMaggio, Social Services Administrator, Tax Credit Services; New Jersey Housing and Mortgage Finance Agency
              Elester Joyce Nicolas, Assistant Administrator, PALS Program Senior Housing Services
              Elizabeth Davis, Executive Director, Bright Side Manor
              Amy Brown, Director of Outreach and Advocacy, I Choose Home NJ

Investing in Your Future: Why Data is Your Agency’s Currency   Room: Crystal B
For some, data is a scary four-letter word. It doesn't have to be. When used strategically, data can give your agency great power and responsibility. It can also be a tool you can use to invest in your future. With a greater emphasis on payment structures focused on value vs quantity, you need to have a greater understanding of what data is and how it can be used. In this session, we’ll demystify data and share examples of how agencies are identifying what to measure, what to share, and how to use it to enhance their work and support the individuals they serve. If you’re ready for a greater understanding of how to market your services and fuel your sustainability, join us to learn practical tips on how to reinvent your organization’s relationship to data.

Presenters: David Bucciferrro, Senior Advisor, Foothold Technologies
              Beatriz Brandt, Assistant Executive Director of Supportive Housing, Project Live

Conscious Care and Support   Room: Crystal A
The need to identify upstream causes of anxiety, agitation and aggression is vital for anyone including individuals who have an intellectual disability to live meaningful, inclusive lives. Conscious Care and Support (CCS) features the learning of over twenty five specific strategies and tools that have a proven record of decreasing anxiety and aggressive behavior, as well as fostering positive behaviors in many people who have an intellectual disability. In combination with mental health, traditional medicine and behavioral techniques, this includes relevant applications from the disciplines of biomedicine, mindfulness, social neurobiology, bilateral and bio-meridian activation, gastrointestinal health, sensory integration, brain coherence, and neurofeedback. CCS also explores the importance of ensuring that as supporters, we bring our “A-Game” through self-reflection and the practice of mindful, emotional self-regulation.

Presenter: Adriana McVicker, Project Coordinator- Conscious Care and Support Demonstration Project, Community Living Windsor, Ontario, Canada

Enabling Technologies – Promoting Independence, Managing Environments and Enhancing Safety   Room: Sapphire A/B
This session will explore technology’s role in enabling individuals to overcome common stumbling blocks to independence including: Medication management, cooking safety, flooding, falls, environmental controls, management of chronic health conditions. Technological solutions are critical to the success of virtually every modern enterprise. When we look at the challenges faced in supportive housing there is an increasing understanding that technology is a fundamental component for the vision of the future in a person-centered life. Blending technology with innovative supports can create many successful outcomes.

              Meghan O’Sullivan, RN, MS, At Home Technologies LLC and Simply Home

Recovery Housing: An Effective Alternative Approach   Room: Crystal C
The link between homelessness, substance use disorders and relapse has been long acknowledged. Alcohol and drug-free recovery housing is a critically important and currently under-resourced intervention in the battle against the opioid epidemic. To ensure improved outcomes, enforcement of “best-practices” along with a range of housing approaches with services matched to the preferences and needs of the individual will be the key to success. This workshop will examine a wide variety of recovery housing models including the National Alliance of Recovery Residence (NARR) standards, and other recognized programs such as the Oxford Houses. In addition, the workshop will provide an update on current legislative efforts aimed at regulating recovery housing, will review the current DCA licensing standards, will explore potential funding options and will examine recovery housing’s place alongside Housing First models.

Presenters: Michael Santillo, Executive Director of Operations, John Brooks Recovery Center
              Terri Burns, Executive Director of Operations, Enlightened Solutions & President of NJARR
              George M. Kent, Regional Manager, Oxford House Inc.
              Alicia Carson, NJ Outreach, Oxford House Inc.
              Ian Koch, Executive Director, Surfside Recovery Services
              Galindo “Glenn” King, Executive Director, Freedom House, Inc.
Workshops Session 2 – 11:45am -1:00pm

**Throw Glitter Not Shade: Trauma Responsive Care**  Room: Ruby

This workshop presentation is designed to support staff and families to recognize the pervasiveness and prevalence of trauma and its impact on individuals living in supportive housing environment. This experiential learning will shine an emphasis on the importance of effective communication and interpersonal relationships as the foundation for building hope and resilience. Keeping the focus on “what’s strong and not what’s wrong” to enhance and support current research on trauma-informed approaches.

**Presenters:** Lorraine D’Sylva-Lee, MLPA, Training & Consultation Specialist, Rutgers-UBHC Behavioral Research & Training Institute  
Denise P. Davis, MHS, Senior Training & Consultation Specialist, Rutgers-UBHC Behavioral Research & Training Institute

**Telehealth: Expanding Access to Services**  Room: Crystal B

The passing of New Jersey’s telemedicine law in 2017, opened the way for the use of technology in providing critical services beyond onsite care. This workshop will highlight the various ways a remote approach to delivery is being used to improve quality of care and cost, the success here and in other states that have expanded access and work that still needs to be done to increase the breath of services available.

**Moderator:** John Verney, MSW, LSW, Coordinator Acute Care Services, Division of Mental Health and Addiction Services

**Presenters:** Young Kim, PharmD, Consultant Pharmacist, Community Care Rx  
Kara Pieluc, Clinical Director, Catholic Charities of Trenton  
David Theobald, Senior Telepsychiatry Partnerships Manager, Genoa Healthcare

**Homelessness and Medicaid Use: The Impact of Housing and Services**  Room: Sapphire A/B

Presenters and project partners, the New Jersey (NJ) Department of Community Affairs (DCA), the Rutgers University Center for State Health Policy, and Monarch Housing Associates, share findings on the impact that moving homeless individuals into affordable housing with services can have on lowering New Jersey’s Medicaid spending. Engaging research institutions, key state agencies and planners is critical in the work to end homelessness. The partners will share what they have learned, to date, highlighting exciting innovations happening right here in New Jersey. New partnerships have been formed to target specific resources to create new community living options for people with special needs.

**Moderator:** Kate Kelly, Associate, Monarch Housing Associates

**Presenters:** Taiisa Kelly, Senior Associate, Monarch Housing Associates  
Janel Winter, Director of the Division of Housing and Community Resources at the NJ Department of Community Affairs  
Dr. Joel Cantor, Sc. D., Distinguished Professor & Director of the Center for State Health Policy, Rutgers University

**From Famine to Feast - Building a Roadmap for Robust Development**  Room: Crystal A

The session will review lessons learned from developers facing constrained funding environments here in NJ and in neighboring states. Envisioning an ideal future, the panel will discuss the mixture of capital, services and operations funding resources needed to build a robust pipeline of supportive housing development to replicate success in NJ.

**Presenters:** Ross Clarke, Community Investment Officer, CSH  
Daniel Randall, Business Development Officer, Federal Home Loan Bank of NY  
Owen McCabe, VP of Acquisition and Development, VOA Delaware Valley

**Fostering Innovation in Supported Housing in the Era of HCBS Systems-Change**  Room: Crystal C

The 2014 Federal HCBS Rule established for the first time ever a basic set of criteria that all settings where Medicaid beneficiaries received HCBS should possess. As states continue to implement the requirements of the HCBS regulation, several innovative strategies are being pursued by states to foster a stronger focus on optimal community participation and integration of Medicaid HCBS recipients. This session will look at promising practices of states and providers across the country to spur enhanced supported living options for older adults and individuals with disabilities, and discuss strategies for replicating these models during the HCBS statewide transition period and beyond.

**Presenters:** Serena Lowe, Senior Policy Advisor, Center for Policy and Evaluation, Administration for Community Living (ACL), U.S. Department of Health & Human Services  
Michele MacKenzie, Technical Director for Statewide Transition Plans for compliance with HCBS Settings Rule, Division of Long Term Services and Supports, Centers for Medicare and Medicaid Services, U.S. Department of Health and Human Services
Workshop Presenter Bios

**Beatriz Brandt**, Assistant Executive Director of Supportive Housing, Project Live has over 30 years of experience providing services to individuals with developmental and psychiatric disabilities. She has worked in educational, residential and supportive settings, both in direct service and supervisory/administrative roles. For the past 17 years, Ms. Brandt has worked at Project Live Inc.; first as Director of the Supportive Housing Program and currently as Assistant Executive Director. In her role as Assistant Executive Director, Ms. Brandt is primarily responsible for the overall operations of the agency’s homeless outreach and support services programs.

**Amy Brown**, Director of Outreach and Advocacy, I Choose Home NJ advocates for NJ’s most vulnerable nursing home residents who wish to return to community living. Much of her recent work focuses on younger, physically disabled nursing home residents with extremely low income, and in advocating for affordable and accessible housing for this population. Amy joined the NJ Long-Term Care Ombudsman’s Office as a staff attorney in 2010, specializing in legal issues including residents’ rights, improper discharges and transfers, and end-of-life ethical conflicts. Before joining the Ombudsman’s Office, Amy worked as a staff attorney in the Public Interest Advocacy division of the Department of the Public Advocate, with a focus on poverty-related issues affecting marginalized NJ communities.

**David Bucciferro**, Senior Advisor, Foothold Technology, is the former Director of Rehabilitation with the NYS Office of Mental Health, Bureau of Program Coordination & Support. As Senior Advisor at Foothold Technology, he applies his 30+ years of experience to train providers in ways to use technology and metrics to promote the delivery of person-centered supports and services, while improving program development and fiscal performance. He provides technical expertise to providers and local governments around the country.

Mr. Bucciferro is an active member of the HIMSS Electronic Health Record Association (EHRA), a trade association focusing on collaborative efforts to improve the quality and efficiency of care through the use of Electronic Health Records (EHRs). His participation includes co-leading the EHRA Opioid Crisis Task Force which was convened to help foster effective and urgent solutions to combat the opioid crisis occurring in our nation.

**Terri Burns**, Executive Director of Operations, Enlightened Solutions & President of NJARR is in long term recovery since 1997, and has been working in the field of addiction since 1999. Over the years Terri has been a dedicated worker, working with adolescents, adult, and families. Terri has worked with the court systems, treatment centers, both inpatient and outpatient, and with sober living. Currently, Terri is a Co-Founder of Enlightened Solutions, Director of Operations for The Hansen Foundation, the President of the New Jersey Alliance of Recovery Residence (NJARR) and a trainer for the Certified Peer Recovery Specialists classes, while still staying very immersed in the 12 step community.

**Dr. Joel Cantor**, Sc. D., Distinguished Professor & Founding Director of the Center for State Health Policy, Rutgers University teaches Health Care Policy in the graduate program at the Rutgers Edward J. Bloustein School of Planning and Public Policy. He is is a widely published scholar on effects of health insurance regulatory policy in New Jersey and nationally under the Affordable Care Act. He also is leading a body of research on innovative health service delivery and policy strategies in the Medicaid program. He serves frequently as an advisor on health policy matters to New Jersey state government, including recently as a member of Governor Elect Phil Murphy’s healthcare transition team. Prior to joining Rutgers in 1999, Dr. Cantor was director of research at the United Hospital Fund of New York and director of evaluation research at the Robert Wood Johnson Foundation.

**Ross Clarke**, Community Investment Officer, CSH is a housing finance professional with extensive CDFI lending and government administration experience. As a Community Investment Officer for CSH, Mr. Clarke is currently the lending lead for the states of New Jersey and Pennsylvania, and also supports CSH’s work in New York. Mr. Clarke’s duties include originating and underwriting new supportive housing transactions and working with key stakeholders throughout the Metro Region to maximize resources for supportive housing production. Prior to joining CSH, Mr. Clarke was Executive Director, Inclusionary Housing for New York City Department of Housing Preservation and Development. Mr. Clarke also spent several years working for the Community Preservation Corporation, a not-for-profit CDFI lender, most recently as AVP, Manager of Lending Initiatives.
Denise P. Davis, MHS, Senior Training & Consultation Specialist, NJ Children’s System of Care Training & Technical Assistance Program, has 25+ years of experience working with children & families in the areas of mental health, crisis management, substance abuse and criminal justice. Presently, Mrs. Davis develops curricula, provides training, technical assistance, and coaching for System Partners of the New Jersey Children’s System of Care. She is a Certified Advanced Trainer in the Nurtured Heart Approach, A Trauma Competent Professional and hold a Certification in Children’s Psychiatric Rehabilitation. At the heart of all her work is cultural competence which Mrs. Davis feels is imperative to best practice when treating children & families and developing professional relationships.

Elizabeth Davis, Executive Director, Bright Side Manor is a licensed clinical social worker and assisted living administrator who has been working in Teaneck and providing affordable housing for New Jersey older adults since 1990. At that time, she formed a non-profit organization and began managing Bright Side Manor, a residential facility that had been providing a home for seniors in Teaneck since 1916. In 2003, Elizabeth completed construction on a $5 million project that brought Bright Side Manor up to the standards for licensure as an assisted living facility and is now the only assisted living facility in Bergen County that is truly affordable and specifically targets low and middle income older adults. Since 2015, her vision has spearheaded and created the PALS program, a licensed assisted living program providing services for low income seniors in subsidized housing, The Brookdale, a new 62 unit subsidized senior apartment building in Teaneck specifically designed to support aging in place and a community wide initiative called “Age Friendly Teaneck”. Age Friendly Teaneck brings together community leaders, stakeholders and residents together to ensure that residents of Teaneck can age-in-place in their homes and community with dignity and independence.

Maria DiMaggio, Social Services Administrator, Tax Credit Services works for the New Jersey Housing and Mortgage Finance Agency, a quasi-state agency that provides capital funding for multifamily and single family housing. One of the ways we provide monies to help build affordable housing is through tax credits. This is a very competitive process for owners when they apply for funding, and part of the ways that we incentive the provision of services to residents is to provide points for setting aside units for special needs populations. Part of the owners application for tax credits must outline the types of services that will be provided to the special needs residents.

Lorraine D’Sylva-Lee, MLP, Training & Consultation Specialist, Rutgers-UBHC Behavioral Research & Training Institute is pursuing a PhD in Health Sciences with more than 25 years of training, technical assistance and program development experience in areas that encompass special education, family support services, self-direction and Medicaid Home and Community Based Waiver Services for people with intellectual and developmental disabilities. Ms. D’Sylva-Lee is a certified Trauma-Competent Professional, Nurtured Heart Approach Advanced Trainer, and Lead New Jersey Fellow. In her current role as Training and Consultation Specialist at Rutgers University Behavioral Health Care, Behavioral Research and Training Institute (BRTI) for New Jersey Department of Children and Families, Division of Children’s System of Care (CSOC), Training and Technical Assistance (TTA) unit, she develops curriculum and provides TTA statewide on developmental disabilities and related issues. She also contributes to a Substance Abuse and Mental Health Services Administration (SAMHSA) funded providers coaching support to CSOC residential providers in the use of Trauma Informed Care practices.

Elester Joyce “EJ” Nicolas, LSW, CALA, CDP, Assistant Administrator and social worker, PALS Program Senior Housing Services. PALS (Portable Assisted Living Services) is an ALP that provides services at an affordable cost for seniors in subsidized housing who wish to age-in-place but are no longer independent. EJ has worked for organizations and programs that serve the needs of older adults in NJ since 2008.

Kate Kelly, Associate, Monarch Housing Associates joined Monarch Housing Associates in March of 2011. Her responsibilities include writing policy and other website updates, coordinating state and federal advocacy update and assisting with fundraising efforts. Prior to joining Monarch, she worked for seven years at the Partnership for Strong Communities in Hartford, Connecticut as the Reaching Home Campaign Manager. Managing the statewide effort to end long-term homelessness, Kate effectively implemented statewide advocacy campaigns to fund over 700 new supportive housing units for individuals and families. She has developed public forums that led to formal policy recommendations and educated local constituencies such as policymakers, legislators and funders.
Workshop Presenter Bios (continued)

Taiisa Kelly, Senior Associate, Monarch Housing Associates joined Monarch Housing Associates in March of 2006 and will take the helm as their new Chief Executive Officer in January 2019. She has experience in housing development working with federal, state and local funding sources to secure financing for special needs housing projects. In October of 2007 Taiisa joined the Ending Homelessness Team where she works with local governments, non profits and community stakeholders to develop coordinated strategies to end homelessness. Mrs. Kelly has extensive experience in working with community stakeholders on homeless planning activities guiding communities through the process of developing 10 year plans to end homelessness. Working collaboratively with counties and service providers, Mrs. Kelly helps to bring best practices and program models such as housing first, rapid re-housing, and single point of entry systems to communities as they work to restructure systems and bring an end to homelessness.

George M. Kent, Regional Manager, Oxford House Inc. has been with Oxford House since 2005, first as a resident until 2010, then as a member of Oxford House’s outreach staff from 2008 until 2011. In 2011 he was promoted to Regional Outreach Manager for the Northeast part of the U.S. He has participated in the opening of well over 100 Oxford Houses. He has a wealth of knowledge and experience, both in opening houses and in working with drug courts.

Young Kim, PharmD, Consultant Pharmacist, Community Care Rx is a registered pharmacist in the state of NY and a Consultant Pharmacist at Community Care Rx. As a Consultant Pharmacist, he is certified by the American Pharmacists Association (APhA) to deliver high quality medication therapy management services, and he was also a member of the American Society of Consultant Pharmacists (ASCP). Since January of 2015, he has developed and implemented numerous clinical services aimed to improve the healthcare and lives of patients, caregivers, and loved ones. These include services for transitional care, medication therapy management, and telepharmacy. Community Care Rx specializes in long-term care and intellectual/developmental disability pharmaceutical needs, and as a result, in 2017, he had assisted in successfully obtaining a specialty pharmacy accreditation utilizing clinical services and data collection. He looks forward to seeing how telehealth and telepharmacy can support and benefit individuals with complex medications and conditions.

Galindo “Glenn” King, became Executive Director at Freedom House in 2013. Prior to that, he held the positions of Clinical Director and Counselor. He is responsible for overall operations of Freedom House Inc. Mr. King is also a graduate of the Freedom House substance abuse treatment program and passes along his professional expertise, life experiences and wisdom to the residents of the house. Prior to his positions at Freedom House, Mr. King worked for the New Jersey Association on Corrections serving as program supervisor for a male/female halfway house for pre-release parolees. Mr. King has worked as a consultant for the State of New Jersey Intensive Supervision Program (I.S.P.) since 1993. He is responsible for providing assessments, consultation, group and individual counseling sessions to participants.

Ian Koch, Executive Director, Surfside Recovery Services began working in the mental health field in 2003 at age 20. While completely delusional and ignorant to some of his own issues, he got his start working with teens at a youth center while pursuing a bachelor’s degree in social work. He had a strong desire to help others but was completely unable to help himself. Around 2 years sober, Ian moved into the addiction field and obtained a Master’s Degree in Community Mental Health from Southern New Hampshire University and a Graduate Certificate in Pastoral Care from Saint Michael’s College. He is a Licensed Clinical Alcohol and Drug Counselor in multiple states and has received his Certification as an Addiction Specialist from the American Academy of Health Care Providers. Over the past decade, Ian has worked in various aspects of addiction treatment, including intensive outpatient, residential, medication assisted treatment, detox and private practice and has also worked in sober living. His extensive knowledge and experience ignited the desire to create Surfside Structured Sober Living to provide a critical resource that the community lacks.

Pascale Leone, Associate Director, CSH has over ten years of experience in developing and implementing public health initiatives at the local, state and national level. As the Associate Director for CSH’s Metropolitan Team (NJ, NY and PA), Ms. Leone works on state and local initiatives to expand access to supportive housing for vulnerable populations with complex health care needs. In addition, Ms. Leone leads the region’s Healthy Aging in Place Initiative that aims to scale replicable supportive housing service models that promote health and stability for vulnerable older adults.
Serena Lowe, Senior Policy Advisor, Center for Policy and Evaluation, Administration for Community Living (ACL), U.S. Department of Health & Human Services serves on the Department’s HCBS implementation team, which is responsible for supporting states in the successful implementation of the federal 2014 regulations on Medicaid Home & Community Based Services. Serena has spent the past twenty years serving in a variety of leadership roles focused on furthering policies and systems-change efforts that promote the socioeconomic empowerment of low-income working families, individuals with disabilities, aging Americans and other at-risk populations. Prior to joining ACL, Serena served as a Senior Policy Adviser at the U.S. Department of Labor’s Office of Disability Employment Policy (ODEP), where she was responsible for implementing ODEP’s successful Employment First State Leadership Mentoring Program (EFSLMP). Before entering public service, Serena was the Founder of AnereS Strategies LLC, a government relations consulting enterprise focused on developing innovative public policy strategies aimed at promoting the socioeconomic empowerment of low-income working families, citizens with disabilities, older Americans, and other at-risk populations. During this time, Serena also served as the Executive Director of the Collaboration to Promote Self-Determination (CPSD).

Michael Lozinski, A.T.P., M.A.T., Assistive Technology Specialist, Advancing Opportunities is a RESNA certified Assistive Technology Professional. He has many years of experience working for Advancing Opportunities with a variety of state funding agencies and school districts. Mr. Lozinski’s latest role is the Director of Smart Home Technology for Advancing Opportunities overseeing the implementation of Smart Home Technology into Group Homes and Apartments for special needs individuals throughout the state. He works with agencies to ensure that the lives of their residents and staff can be enhanced by technology in their homes.

Michele MacKenzie, Technical Director, Central Office – Division of Long Term Services and Supports, Centers for Medicare and Medicaid Services is the technical director overseeing the development and implementation of statewide transition plans for compliance with the 2014 HCBS settings rule. In her time at CMS, Michele worked on the development of the final rule outlining the criteria required for settings where in individuals receiving Medicaid HCBS receive services and currently works with states to assist with national implementation of the settings criteria within their Medicaid HCBS programs. Prior to coming to CMS, Michele worked for private, non-profit organizations linking individuals who are aging and people with disabilities to services in the community; many through the same federal authorities she currently works with within CMS. As a lifelong advocate for individuals who are aging and disabled, Michele has assisted in the development of transition strategies to enable individuals to successfully transition from institutional to community-based settings as well as strategies to promote community integration and ongoing community-living.

Kevin Martone, is Executive Director for the Technical Assistance Collaborative in Boston, a national nonprofit that works with our nation’s human services, health care, homelessness, and affordable housing systems to implement outcome-oriented solutions that help people live healthy, independent lives in the communities they choose. He is also on faculty at Tufts University School of Medicine. A recognized leader with over 20 years of experience in executive leadership at the national, state, and provider levels, Kevin brings his unique understanding of the complexity of systems that influence the design and delivery of permanent supportive housing. Prior to joining TAC, he served as president of the National Association of State Mental Health Program Directors and was Deputy Commissioner of the New Jersey Department of Human Services where he oversaw the state’s mental health and substance use disorder system. Before state government, he was CEO for Advance Housing and also provided direct services at CBHCare in Bergen County. Kevin was vice-president of SHA from 2002 to 2004.

Owen McCabe, VP of Acquisition and Development, VOA Delaware Valley has been with VOADV since October 2011. He is responsible for spearheading all real estate development activities, in particular those that involved public subsidies, Low Income Housing Tax Credits (LIHTCs) and New Market Tax Credits (NMTCs). He manages all land acquisitions, predevelopment site plan approvals, and project financing. Mr. McCabe oversees construction activities including managing design consultants, general contractors, and state agency approvals.
**Workshop Presenter Bios (continued)**

**Adriana McVicker**, Project Coordinator- Conscious Care and Support Demonstration Project, Community Living Windsor, Ontario, Canada. With 25 years of experience working with children, adults and their families, Adriana brings a sincere passion to help others to her work within the field of developmental services. For over 10 years, Adriana has worked with a local service provision agency supporting people who have an intellectual disability in various roles including direct support and management including support services, staff development and communications. Most recently she has joined the team at A Centre for Conscious Care as project coordinator of the Conscious Care and Support demonstration project and also as a consultant. With her education in developmental psychology, sociology and health sciences, Adriana deeply values using a comprehensive approach while providing quality supports for people and families. She is a true believer that all of us are interdependent and that we each carry a responsibility to help one another be the best we can.

**Meghan O’Sullivan**, RN, MS, At Home Technologies LLC and Simply Home. After working in major hospitals and clinics around New York City she saw the pressing need for assistive technologies to maintain and increase independence in the home. In 2009 she felt that technology had advanced to a point where it could provide tailored supports to individuals and families so she founded At Home Technologies LLC. The company’s mission is to assist families and organizations in the identification and use of assistive technologies that will support greater independence.

**Kara Pieluc**, MSW, LCSW: is a licensed clinical Social Worker with over 20 years of experience in the behavioral health field. Currently employed as the Director of Clinical Services at Catholic Charities, Diocese of Trenton, she has held supervisory and managerial positions in a wide array of programs including ICMS, Supportive Housing, Residential Services, Partial Care, Behavioral Health Home Supported Employment, Outpatient and EISS. During her 9 year tenure with Catholic Charities, she has provided leadership in the development and implementation of integrated primary and behavioral health care, and was successful in securing funding for the EISS program, and has been an active participant in the implementation of CCBHC within Catholic Charities.

**Daniel Randall**, Community Investment Business Development Officer, Federal Home Loan Bank of New York ("FHLBNY") – Daniel joined the FHLBNY in August 2007 as an Affordable Housing Program Analyst and was promoted to Portfolio Manager for the Affordable Housing Program in 2013, managing the team of analysts. He was promoted to Business Development Officer in 2017, with primary responsibility for policy, strategy, outreach and business development initiatives for FHLBNY’s community investment and affordable housing programs. He has a background in mortgage finance and has extensive experience in financing both single family and multifamily properties. Prior to joining the Bank, Daniel worked in the mortgage industry as a mortgage underwriter. Daniel serves on the Board of Trustees for the Boys and Girls Clubs Mercer County where he helps develop the organization’s strategy.

**Michael Santillo**, Executive Director of Operations John Brooks Recovery Center is a person in long-term recovery. He is a Licensed Clinical Alcohol and Drug Counselor with twenty-nine years of experience in the field. He is the Executive Director of Operations at John Brooks Recovery Center, one of the leading residential, outpatient and medication assisted treatment providers of substance use disorders treatment in New Jersey. He has designed, implemented and supervised a wide array of treatment and recovery support services including: residential and outpatient substance use and mental health disorders treatment programs, medication assisted treatment programs, recovery/sober housing services, jail and prison re-entry programs, primary care services, an Opioid Overdose Recovery Program and the first Recovery Community Center in the State of New Jersey providing a full array of peer-to-peer recovery support services. Mr. Santillo has worked as a consultant to the New Jersey Administrative Courts and Public Defenders office. He has served as a member of SAMHSA’s State Best Practices Opioid Misuse Prevention and Treatment Panel, SAMHSA’s Recovery Research and Evaluation Technical Expert Panel, and many NJ advisory councils including as chair of the PAC Recovery Support Services Workgroup, the Coalition for Addiction Recovery Supports Advisory Committee and President of the Association of Alcoholism and Drug Addiction Halfway Houses of NJ. Mr. Santillo is a recognized subject-matter expert in the field of addiction and recovery, recovery-orientated systems of care and the integration of primary care, behavioral health and recovery support services.
David Theobald, Senior Telepsychiatry Partnerships Manager, Genoa Healthcare is a longtime mental health advocate, family member, and business entrepreneur. He has served over a decade on the national board and various committees of Mental Health America, the country’s oldest and largest mental health advocacy nonprofit. He has consulted to numerous CEOs in digital mental health focused on making care more accessible and effective. After joining Genoa Healthcare in September 2017, David now manages national accounts and strategic partnerships for the nation’s largest outpatient telepsychiatry provider.

John Verney, MSW, LSW, Coordinator Acute Care Services, Division of Mental Health and Addiction Services is a licensed social worker and is the Acute Care Coordinator at the Department of Human Services, Division of Mental Health and Addictions Services (DMHAS). In this role, Mr. Verney provides program and regulatory oversight of DMHAS funded programs that serve acute populations, including Designated Screening Services, Early Intervention Support Services and the state’s Involuntary Outpatient Commitment program. Mr. Verney has been employed in varied public and private mental health agencies since 1997. These include in-patient forensic, hospital emergency department and community mental health program settings.

Janel Winter, Director of the Division of Housing and Community Resources at the NJ Department of Community Affairs oversees the statewide public housing authority, which administers one of the largest Housing Choice Voucher programs in the country, as well as a variety of homelessness prevention, anti-poverty and community development programs. Prior to joining DCA, Janel led the Office of Housing at the NJ Department of Human Services and served as Associate Director for New Jersey at the Corporation for Supportive Housing.

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