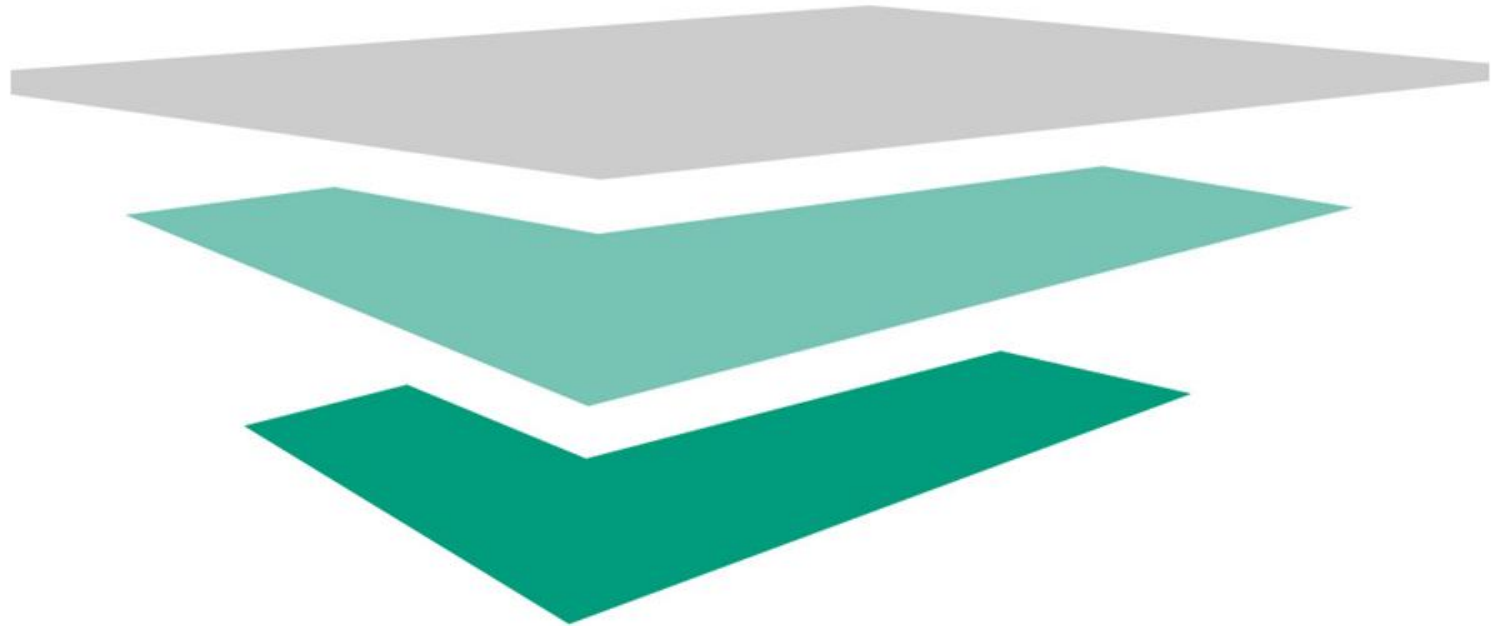


FOOTHOLD TECHNOLOGY



A Complete Electronic Record

SUPPORTIVE HOUSING RESOURCE CENTER

<https://footholdtechnology.com/agency-resources/supportive-housing/>



Supportive Housing is gaining momentum across the country, with innovations and successes emerging from different states in every region. This page is dedicated to presenting some of the most recent and valuable supportive housing communications out there, collected from leading advocates providing housing and services to the most vulnerable members of our communities. The resources and news illustrate how professionals like you are handling today's housing and homelessness issues.

Contents

Click the headings below to check out the latest news and resources, or use our online Supportive Housing Resource Exchange to contribute your thoughts, ideas, questions and answers to the community.

News

Keep up with the latest news and insight in the world of supportive housing.

Resources

Check out webinars, podcasts and whitepapers from leaders in supportive housing.

Resource Exchange

"Ask a Question, Give an Answer" in our online community.

SUPPORTIVE HOUSING RESOURCE CENTER

Ask a question. Give an answer.



What do you do about dirty living conditions?

84 views Erin M answered 5 days ago

0
votes

1
ans



Ryan W 12 Posted March 20, 2018

We provide PSH for individuals with mental illness and substance use disorders.

Many of these apartments rapidly fall into conditions that Property Managers find



0





The Power of Partnership:

Collaboration Goes A Long Way

Michele Meyer, Director of QA & Compliance, Jewish Service for Developmentally Disabled

Alice Siegel, Senior Vice President, The Arc of Bergen and Passaic

Rachel Miller, Senior Project Manager, Foothold Technology

April 16, 2018

CASE STUDY

Agency Profile

A **Foothold Technology** Perspective

The Power of Partnership: Collaboration Goes a Long Way

Who: New Jersey Division of
Developmental Disabilities
AWARDS Users Group

Services:
Intellectual/Developmental
Disabilities

Year Initiated: 2014

Location: New Jersey

The Situation: New Jersey's Transition To A Medicaid Fee-for-Service Model

New Jersey began the shift to a Medicaid Fee-for-Service model in 2012. Transitioning to a new service model is a daunting process, but with the right tools and support, it can be a great opportunity for innovation. That's exactly what agencies providing services to individuals with developmental disabilities in New Jersey did while facing their state's transition to a Medicaid Fee-for-Service model. Providers realized that by coming together they could better respond to the challenges presented by the new state mandates and addressing change within their respective agencies.

The Solution: A Cross-Agency Collaborative Working Together To Tackle The Shift To An Electronic Record

Seeking strength in numbers, a group of 18 New Jersey agencies using Foothold Technology's AWARDS software united to create a cross-agency implementation team. Michele Meyer, Director of Quality Assurance at JSDD Metrowest recalls, "We realized we were in this process together and that by working as a group, we would be able to come up with better, more creative solutions."

Each agency agreed to meet on a monthly basis, to commit collective time to support the group, identify needs, and design workflows. The team helped to identify and design additional functionality in AWARDS that would help keep the agencies in compliance and improve services to the individuals in their community. Some of their enhancements included stronger daily service documentation, supported employment services and data elements for more integrated reporting.

NOT A SOFTWARE, A RELATIONSHIP.

"What other software would give us a person to meet with every week? We can't even get [other vendor] to reply to our helpdesk questions, much less a familiar voice on the phone."

"I'm going to name my first child Foothold Helpdesk."



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