

Lessons Learned from Electronic Health Records Selection, Implementation and Utilization

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Introduction

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Selection

- Strategic Purpose
- EHR Culture
- Selection Process
 - Selection Team
 - Criteria
 - Decision Making Process
 - Timeline
- Negotiations and Contracts

Implementation

- Establish Expectations
- Access to Equipment and Tools
- Team Selection and Leadership Buy In
- Dedicate System Administration
- Full Organization Implementation
- Realistic Plan
- Training How Tos
- P&Ps

Utilization-Roadmap to User Adoption

- Technology Literacy
- End User Support and Feedback
- Practice, Practice, Practice
- Hardware Support
- Utilization Fatigue
- Billing Workflow and Business Rule

Questions/Need more info?

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